



Venue: Centene Community Ice Center	Location: Maryland Heights, MO
Department: Operations	Full or Part-Time: Part-Time
Reports to: Director of Operations	Starting Compensation: \$17.00

Supervisor on Duty

Responsibilities

- Manage day-to-day operations that include, but are not limited to, programs, events, and physical facilities.
- Execute policies and procedures professionally and accurately.
- Supervision of rink employees and customer service representatives.
- Possess the knowledge of all the rink positions and the ability to work in that capacity as required.
- Immediate and complete reporting of all incident reports (injuries, damage, theft, altercations).
- Responsible for all cash handling including reconciling petty cash daily, and daily bank deposits.
- Maintain a clean and safe facility.
- Communicate professionally verbally and in writing.
- Provide excellent customer service.
- Carry a radio to communicate the needs of events with other personnel.
- Assist all other departments whenever possible. We want team players!
- Perform any other duties as assigned.

Qualifications

- Must have a valid Driver's license.
- Ability to work a flexible schedule based on events, including nights, weekends, and holidays as needed.
- Ability to work effectively with the public and co-workers.
- You must be able to maintain a POSITIVE attitude while handling difficult situations.
- Good communication skills.
- Ability to lift or carry up to 25 pounds.
- Experience in a hospitality or entertainment environment is *preferred*
- First AID experience is *preferred* but not required.
- Fluency in a second language is *preferred* but not required.

How to Apply:

Fill out an application online at www.centenecommunityicecenter.com/job-application or fill one out in person at 750 Casino Center Dr, Maryland Heights, MO 63043.

Oak View Group

Oak View Group is a sports and entertainment company engaged in a wide variety of activities, including arena development, facility management, arena and stadium alliance, sponsorships and partnerships, security services, publications, conferences, and consulting. The company, privately held, is headquartered in Los Angeles, California with offices throughout the world.

Strengthened by our Differences. United to Make a Difference.

At OVG, we understand that to continue positively disrupting the sports and live entertainment industry, we need a diverse team to help us do it. We also believe that inclusivity drives innovation, strengthens our people, improves our service, and raises our excellence. Our success is rooted in creating environments that reflect and celebrate the diverse communities in which we operate and serve, and this is the reason we are committed to amplifying voices from all different backgrounds.

EEO

Oak View Group is committed to equal employment opportunity. We will not discriminate against employees or applicants for employment on any legally recognized basis (“protected class”) including, but not limited to veteran status, uniform service member status, race, color, religion, sex, national origin, age, physical or mental disability, genetic information or any other protected class under federal, state, or local law.

www.centenecommunityicecenter.com