



Venue: Centene Community Ice Center	Location: Maryland Heights, MO
Department: Food & Beverage	Full or Part-Time: Part-Time
Reports to: Director of Food & Beverage	Starting Compensation: \$13.15

Bartender

The bartender is responsible for the service of all beverages, both alcoholic and non-alcoholic. They must be personable, professional, and able to work in an ever-changing fast-paced environment. The employee must maintain excellent attendance and be available to work events as scheduled per business needs. Bartenders can be scheduled in the restaurant, the music park, or for catered events.

Responsibilities

- Must demonstrate the ability to meet the company standard for excellence in the areas of guest service, interaction with co-workers, and uniform standards.
- Follow the bar pre-shift notes and bar menus and provide service as described.
- Serve alcoholic beverages following all proper procedures for serving alcoholic drinks including state/federal regulations pertaining to the distribution of alcohol.
- Responsible for learning or having knowledge of various beer, wine varieties & spirits available, and ability to learn to suggestively upsell products to guests.
- Must pour drinks responsibly in accordance with company standards for serving size.
- Must check guest's ID in accordance with state/federal regulations to verify minimum age requirement for the purchase of alcoholic beverages.
- Must communicate a cut-off to a guest as required.
- Listening and responding to any customer requests or concerns.
- Bartenders are expected to de-escalate intoxicated guest situations. If a guest becomes confrontational, belligerent, or uses extreme profanity, the bartender may contact management or security as required.
- Contact a management member if he/she is unable to resolve or make a decision beyond the scope of standard decision-making.
- Request any additional product or restock product as required
- Ability to handle cash accurately is required. Responsible for assigned bank at his/her bar.
- Maintains a clean and sanitary workstation at all times. Ensures bar equipment is clean & well maintained.
- Other duties as assigned such as set-up and breakdown of bar equipment as required and assisting with organization of the cooler

Qualifications

- Six months or more experience bartending or bartending school preferred.
- Accurate cash handling skills.
- Ability to prioritize tasks in a fast-paced environment.
- Ability to be self-directed while working in a team-oriented environment.

- Excellent interpersonal and communication skills.
- Ability to work a flexible schedule including nights, weekends, and long hours.
- Ability to establish and maintain effective working relationships with the public, customers, vendors, and others using the Centene Community Ice Center.

How to Apply:

Fill out an application online at www.centenecommunityicecenter.com/job-application or fill one out in person at 750 Casino Center Dr, Maryland Heights, MO 63043.

Oak View Group

Oak View Group is a sports and entertainment company engaged in a wide variety of activities, including arena development, facility management, arena and stadium alliance, sponsorships and partnerships, security services, publications, conferences, and consulting. The company, privately held, is headquartered in Los Angeles, California with offices throughout the world.

Strengthened by our Differences. United to Make a Difference.

At OVG, we understand that to continue positively disrupting the sports and live entertainment industry, we need a diverse team to help us do it. We also believe that inclusivity drives innovation, strengthens our people, improves our service, and raises our excellence. Our success is rooted in creating environments that reflect and celebrate the diverse communities in which we operate and serve, and this is the reason we are committed to amplifying voices from all different backgrounds.

EEO

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www.centenecommunityicecenter.com